

Scotchgard™ Protector and Stain Release

7-YEAR LIMITED WARRANTY
AGAINST PERMANENT STAINING

7-YEAR LIMITED SOIL RESISTANCE WARRANTY

For carpets purchased after June 1, 2006.

What is Covered: 3M warrants 100% nylon carpets that are mill-treated with Scotchgard Protector and Stain Release to resist permanent staining from most common food and beverage stains, and provide enhanced soil resistance for a period of seven years from the date of original purchase. This warranty is offered only to the original carpet purchaser and is not transferable. Specific terms and limitations of this warranty are described below.

What 3M Will Do: In the event that you are unable to remove a covered stain or area of soiling using 3M-recommended procedures, the Scotchgard Service Center will provide telephone support through a 3M-trained service specialist to help you remove the stains or soiling. Live operators are available M-F from 8 a.m. to 6 p.m. central time. If the covered stain or area of soiling remains, 3M will dispatch a qualified service technician to your home to remove the stain or demonstrate the cleanability of the carpet in the area of soiling at no charge to you.

If the area of soiling or covered stains cannot be removed, 3M will repair or replace the affected area (the stained and adjacent areas extending to the nearest wall, doorway or entrance) with identical carpet. If the identical carpet is no longer available, 3M will only allow reselection of Scotchgard Protector and Stain Release treated carpet of comparable cost. This Limited Warranty includes the reasonable (not to exceed \$7/square yard) labor costs for repair or installation of replacement carpet, but does not include labor costs to replace custom carpets (e.g., borders, inserts), or the cost related to moving or replacing equipment, furnishings, partitions, other fixtures or structural items. The replacement carpet is not covered by this warranty.

What You Must Do: To take advantage of this warranty, you must:

- Provide a legible copy of your original carpet purchase receipt, showing date of purchase. NO CLAIMS WILL BE ACCEPTED WITHOUT ORIGINAL PROOF OF CARPET PURCHASE.
- Notify the Scotchgard Service Center as soon as possible- not later than 5 days – of any covered stains or problems with soiling. If the stain or area of soiling is not removed with the assistance that we provide, you may file a claim under this warranty by returning the attached claim card with a copy of your dated original carpet purchase receipt to the address below.
- Provide proof that your carpet has been hot-water extraction cleaned either by a qualified professional cleaner, at least once every two years, or by using a BISSELL® ProHeat™ or ProHeat ProTech™ deep cleaning machine and a full size BISSELL deep cleaning formula with Scotchgard Protector at least once every 12 months from date of carpet purchase. To help protect your carpet,

3M strongly recommends that Scotchgard™ Protector be re-applied at least every 24 months. Proof of care and cleaning requires a dated receipt for professional hot water extraction cleaning or a dated receipt showing purchase of a BISSELL ProHeat or ProHeat Pro-Tech deep cleaning machine and proof of purchase of at least one full-size BISSELL deep cleaning formula with Scotchgard protector every twelve months.

- Carpet replacements must be performed within 180 days after 3M's authorization or be waived.

Warranty Limitations and Exclusions: Scotchgard Protector and Stain Release guards your carpet against most common food and beverage stains and soiling as the result of normal foot traffic. No product can protect carpet against all stains. Soiling and stains will be more apparent on light-colored carpet. Regular vacuuming will help reduce soiling and keep your carpet looking good longer. This warranty does NOT cover:

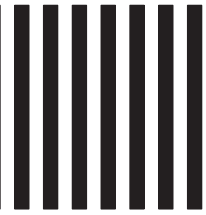
- Carpet wear or routine cleaning and maintenance.
- Carpet installed in high traffic areas or stairs. (Area rugs are not covered.)
- Filtration soiling.
- Carpets installed in places other than owner-occupied residential properties, including commercial or business places, daycare facilities, and rental properties. (Area rugs are not covered.)
- Carpet stains resulting from commercial use (e.g., contracted services, in-home businesses, etc.).
- Stains from substances other than food or beverage (e.g., vomit, urine, and feces).
- Foods or beverages that contain strongly colored natural dyes (e.g., mustard, coffee, or herbal tea).
- Substances that destroy or change the color of carpets (e.g., bleaches, acne medications, drain cleaners, plant food).
- Stains or damage from abnormal use, including water damage from plumbing, storms or flooding, or due to improper installation, maintenance or cleaning of the carpet.
- Reappearance of previously cleaned stains. (If stain reappears, 3M will provide a maximum of two professional cleaner visits).
- Defects of conditions covered by other warranties.

To Obtain Service or Submit Warranty Claims: For carpet care and stain removal assistance, contact the Scotchgard Service Center toll free at 1-800-433-3296, or visit www.scotchgard.com. Claims for carpet replacement and supporting documentation must be sent to the Scotchgard Service Center, P.O. Box 130610, Roseville, MN 55113.

These are your exclusive warranties and remedies, and they replace all other express or implied warranties or remedies, including any implied warranty of merchantability. This warranty provides specific legal rights, and your rights may vary under state law.

Scotchgard Service Center
P.O. Box 130610
Roseville, MN 55113-0006

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1383 ROSEVILLE MN

POSTAGE WILL BE PAID BY ADDRESSEE

SCOTCHGARD SERVICE CENTER
PO BOX 631
MILBANK SD 57252-9912





WARRANTY REGISTRATION CARD

Promptly complete and return this card to register your carpet stain warranty. Retain your receipt for proof of purchase.

NAME (Print)	
ADDRESS	
CITY/STATE/ZIP	TELEPHONE NO.
Day	Evening
EMAIL	DATE OF PURCHASE
STORE NAME	
ADDRESS	
CITY/STATE/ZIP	TELEPHONE
FIRST STYLE NAME OR NO.	
COLOR NAME OR NO.	
CARPET MANUFACTURER	
SECOND STYLE NAME OR NO. (Additional styles, provide details on separate sheet and attach)	
COLOR NAME OR NO.	
CARPET MANUFACTURER	
TOTAL CARPET COST (Not including installation, pad or labor.) \$	SQ. YDS. PURCHASED
Areas where carpet is installed:	
___ Living Room/Dining Room ___ Family Room/Den ___ Hall/Foyer	
___ Second or Third Bedroom ___ Master Bedroom ___ Other (please describe)	
SIGNATURE	

The requested information should be sent to:

Scotchgard Service Center
P.O. Box 631
Milbank, SD 57252-0631



WARRANTY CLAIM CARD

In order to make a claim under this warranty, please submit the following:

1. Copy of sales receipt
2. Completed claim information card

NAME (Print)	
ADDRESS	
CITY/STATE/ZIP	TELEPHONE NO.
Day	Evening
EMAIL	DATE OF PURCHASE
STORE NAME	
ADDRESS	
CITY/STATE/ZIP	TELEPHONE
CARPET MANUFACTURER	
STYLE NAME OR NUMBER	
COLOR NAME/NO.	
TOTAL CARPET COST (Not including installation, pad or labor.) \$	PURCHASED SQ. YDS.
PROBLEM: <input type="checkbox"/> staining <input type="checkbox"/> soiling	
LOCATION OF STAIN OR AREA OF SOILING (Room)	
TYPE OF STAIN	
WHAT HAS BEEN DONE TO REMOVE STAIN OR AREA OF SOILING	
PRESENT APPEARANCE OF STAIN OR AREA OF SOILING	
SIGNATURE	DATE

The requested information should be sent to:

Scotchgard Service Center
P.O. Box 130610
Roseville, MN 55113-0006



Need expert advice on stain removal?

Call the Scotchgard Service Center
at 1-800-433-3296 anytime.

Service specialists available
Monday – Friday
8 a.m. – 6 p.m. CT



Scotchgard™ Fabric Protector
is an exclusive NASCAR®
officially licensed product.

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Protective Materials and
Consumer Health Care Division
3M Center, Building 223-4N-17
St. Paul, MN 55144-1000
www.scotchgard.com



Minimum 10%
Post-Consumer Fiber

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98-0212-4030-8



7-Year Limited Stain & Soil Warranty

for Nylon Carpet

The carpet covers your floor.

We cover your carpet.